



# GOVERNOR'S TECHNOLOGY OFFICE

## SITEIMPROVE ACCESSIBILITY TAB

### ACCESSIBILITY TAB OVERVIEW

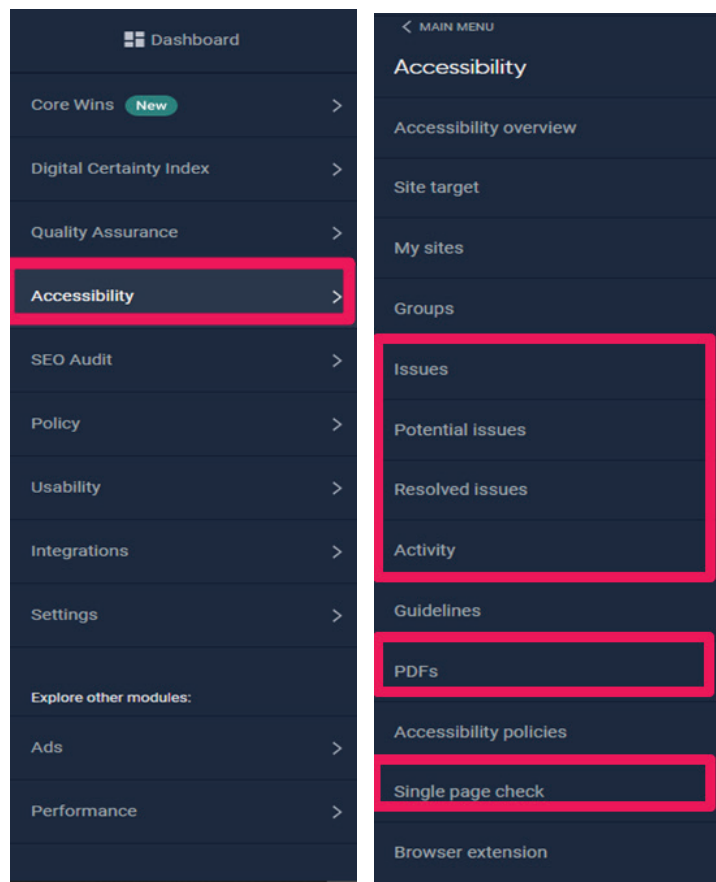
In this section we focus on Issues, Potential issues, Resolved issues, Activity, PDF's, and Single Page Check. This section is where you will resolve the A, AA, AAA issues within your site.

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Click a title below to go to the destination page.

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Once you click on the Accessibility Menu, the Accessibility Tab Options appear.



## ISSUES TAB

The Issues tab displays all A, AA, and AAA issues. Siteimprove organizes these issues by how much each one impacts your score, with larger issues having a greater effect. The first issue listed will always be the one that provides the most significant positive impact on your score when corrected. If this isn't the case for you, you can click on the "Points you can Gain" column heading to sort the table in descending order based on score.

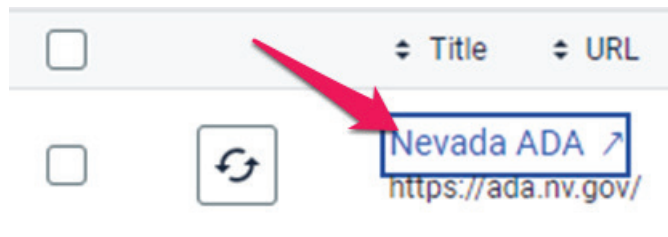
Issues	Conformance	Difficulty	Responsibility	Element type	Occurrences	Pages	Points you can gain
Container element is empty →	A	Advanced	Development	Other	30	27	0.80 points
Inline frame missing a text alternative →	A	Intermediate	Content writing	Other	13	13	1.58 points
Page does not start with a level 1 heading →	AA	Intermediate	UX design	Headings	8	8	0.28 points
Table headers aren't referenced correctly →	A	Intermediate	Development	Tables	100	1	0.98 points
Table cell missing context →	A	Advanced	Development	Tables	100	1	0.98 points

After clicking the link, a page will appear with the name of the error and all the pages Siteimprove identified the error on.

The screenshot shows a Siteimprove error report for the issue "Container element is empty". At the top, there is a summary bar with the following data: Conformance (A), Points you can gain (0.80 points), Pages with this issue (27 pages), Number of occurrences (30 occurrences), Difficulty level (Advanced), and Responsibility (Development). Below this is a description of the issue, a "Learn more" link, and a "Related to this issue" section showing 850 occurrences. The main part of the screenshot is a table titled "Pages with this issue" with columns for Title, URL, Occurrences, and Page views. Two rows are visible:

	Title	URL	Occurrences	Page views
<input type="checkbox"/>	Nevada ADA	<a href="https://ada.nv.gov/">https://ada.nv.gov/</a>	1	1,216
<input type="checkbox"/>	Overview: Road to Training	<a href="https://ada.nv.gov/home/Overview_Road_to_Training(N)/">https://ada.nv.gov/home/Overview_Road_to_Training(N)/</a>	1	411

1. Click on the link in the Title URL column. For example, I clicked on the Title "Nevada ADA."



2. After clicking the link, you'll be directed to a page that details the issue and provides instructions on how to resolve it. This page also includes a snapshot of the site's page with the current instance of the issue highlighted in red on the page.

The screenshot shows the Siteimprove page report for the "Nevada ADA" page. The left sidebar contains the error details for "Container element is empty", including a description, a "Why is this an issue?" section, and an "Occurrences" section. The main content area shows a snapshot of the "State of Nevada ADA Website" with a red line and three red arrows pointing to the error location on the page.

3. Click on "Why is this an issue?" to find out what is causing the issue. Use the links provided to assist you in understanding what the problem is and how to fix it.

### Why is this an issue? ^

Roles provide information about content structure and how page elements fit together.

Some roles depend on other roles for context. For example, the role `listitem` can only really be meaningful in the context of a `list` or `group`.

- Help Center: [Container element is empty, explained](#)
- WAI-ARIA 1.1: [5.2.5 Required Owned Elements](#)
- Siteimprove Alfa: [Technical documentation for rule SIA-R68](#)

4. Click on HTML View to review the code causing the issue.

**Occurrences** 1

☰ 3 selected

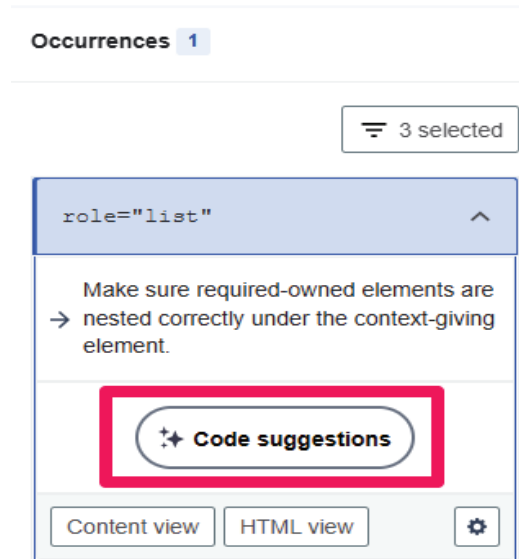
### role="list" ^

Make sure required-owned elements are  
→ nested correctly under the context-giving element.

**Code suggestions**

Content view **HTML view** ⚙️

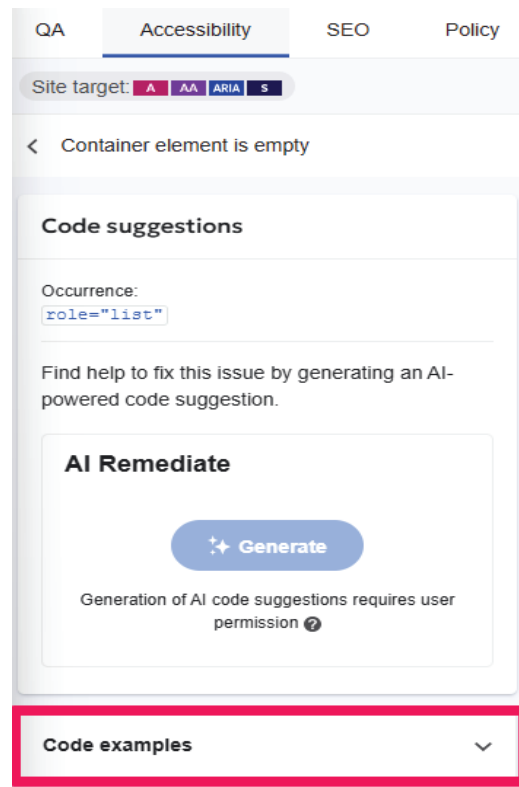
- Click on the Code Suggestions button.



- The code window will appear with the code causing the issue highlighted in red on the right side of the page, as shown below.

```
<div id="global_carousel" class="carousel slide global-slideOverride-1" data-ride="carousel">  
  <ol class="carousel-indicators"></ol>  
</div class="carousel-inner"> ... </div>
```

- Click on the "Code Examples" drop-down menu on the bottom left of the page. Note: Ignore the AI Remediate section as this functionality is not part of our contract.



- The Code examples box will display on the left side of the page with an example of the problem corrected and the problem code with the issue highlighted in red displayed on the right side of the page. In this case, the issue is caused by an ordered list on the page that does not contain any list items.

**Code examples** ^

Make sure required-owned elements are nested correctly under the context-giving element.

A list containing two items. `list` is the implicit role of `<ul>`. `listitem` is the implicit role of `<li>`.

```
<ul>
<li>List item 1</li>
<li>List item 2</li>
</ul>
```

[Copy](#)

```

</div id="global_centerBody global-max-1000">
  <div id="banner_left">
    <h1> ... </h1>
    <div id="global_carousel" class="carousel slide global-
      <ol class="carousel-indicators"></ol>
    <div class="carousel-inner"> ... </div>
    <a class="carousel-control-prev" role="button" data-s
    <a class="carousel-control-next" role="button" data-s
  </div>
  <div id="content_main" class="col-12"> ... </div>
  <div style="padding-left:15px; padding-right:15px;"> ... </
</div>

```

## POTENTIAL ISSUES

Potential issues function in the same way as Issues. You'll review each potential issue and decide if it is an issue, or if it is not an issue. If needed, you can always reverse decisions in the Activity tab.

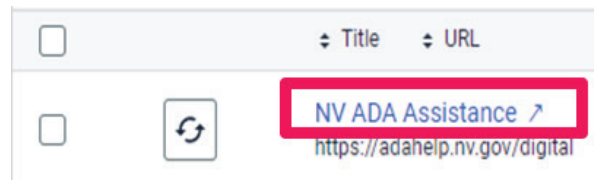
Potential issues	Conformance	Responsibility	Element type	Occurrences	Pages	Points you can gain
Is it possible to skip straight to the main content? →	WCAG 2.4.3	Development	Page layout	12	12	0.53 points
Do page sections with the same name serve the same purpose? →	WCAG 2.4.4	UX design	Other	7	7	0.53 points

- Like Issues, you will click the issue link in the first column.

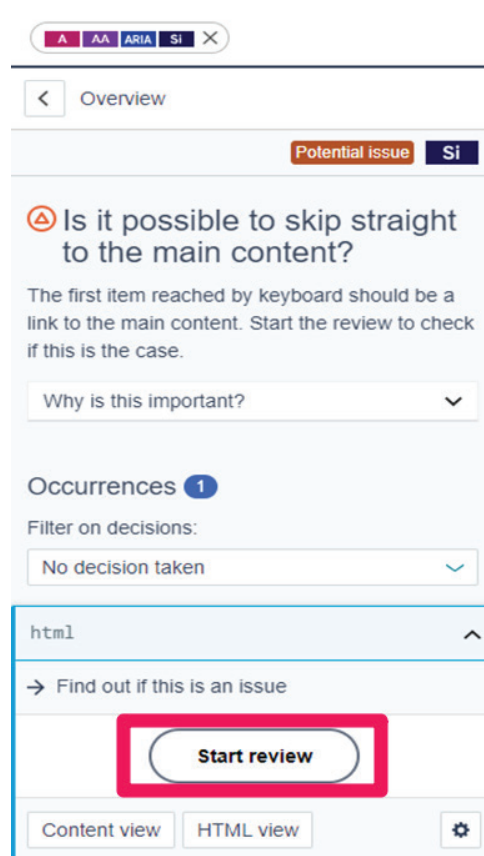
Potential issues

[Is it possible to skip straight to the main content? →](#)

2. On the Potential Issues page, the column is labeled "Potential Issues" instead of "Issues." When you click on a potential issue, a list of all pages identified with that potential issue will appear. Click on the link in the Title column to view more details.



3. Click the "Start review" button, to get started reviewing potential issues.



## REVERSING A PREVIOUSLY MADE DECISION REGARDING A POTENTIAL ISSUE.

After clicking the Start Review button, you'll be guided through the steps for reviewing the issue. If you ever need to undo a decision, you can go to the Activity tab, locate the specific issue and click the UNDO button.

The next tab is PDF's. This section causes the most work for remediators. PDF remediation is by far have the most time-consuming thing you can do when it comes to ADA compliance. Our recommendation is to remove documents that are no longer needed, and only remediate the pdfs and documents that are required by the site. In this platform you can do that by clicking on the columns and sorting by the date. This will put the list in order by date. You can make it an ascending or descending list by simply clicking the last modified date link in the date column.

Document title	URL	Last modified	Machine-readable	PDF Tags	Other issues	Pages	Tags	Clicks on PDFs
ADA Technology Accessibility Guidelines Office of the Chief Information Officer State of Nevada	http://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/Partners/Polices/ADA_WebSiteGuidelines_7-22-19.pdf	5/21/2020	✓	✓	0	64		171
State of Nevada Web Style Standards Effective 02-10-2019	http://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/Resources/2019-05-01_WebStyleGuidelines.pdf	11/4/2020	✓	✓	0	64		97
ADA Technology Accessibility Guidelines Office of the Chief Information Officer State of Nevada	https://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/Partners/Polices/ADA_WebSiteGuidelines_7-22-19.pdf	5/21/2020	✓	✓	0	1		18
Intern training for ADA Documentation Remediation	https://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/Training/InternTrainingOutline.pdf	1/20/2023	✓	✓	0	4		14
Different versions of Adobe Acrobat Pro State of Nevada Department of Administration	https://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/home/features/ADAClasses/Adobe_Acrobat_Differences.pdf	10/21/2020	✓	✓	0	1		12
Website Compliance with the Americans with Disabilities Act	https://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/home/features/ADA-All_AgencyNotification-MichaelDietrich-CIO.pdf	9/27/2022	✓	✓	0	1		12
Linked-In course instructions	https://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/home/features/Linked-in-201instructions.pdf	12/27/2021	✓	✓	0	5		7
Redacted Material Guide State of Nevada Department of Administration	https://ada.nv.gov/uploadedFiles/ada/nvnev.gov/content/home/features/ADAClasses/RedactedGuide.pdf	7/26/2021	✓	✓	0	1		7

1. Make sure you are viewing documents by One or More Issue



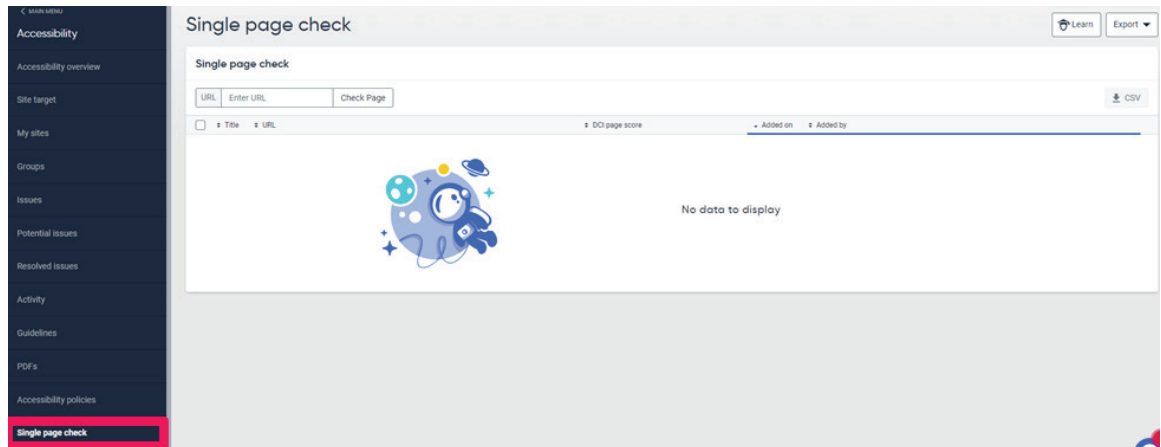
From this section you can also find the page where the document is published by clicking to the right of the document title. This makes replacing the document easy as it provides you with the link to the document and will get you exactly where the document is published within your environment.

In this section, you can also locate the page where the document is published by clicking the open link symbol (shown below) to the right of the document title. This makes replacing the document simple, as it provides the direct link and takes you straight to where the document is published within your environment.



## SINGLE PAGE CHECK

This is a great feature that allows you to check a single page whenever needed. For example, if a customer using assistive technology sends you a page with an issue, you can look up the page, make the necessary fixes, and then check the updated page on your production site after publishing the changes—in Ektron this means after the next sync—without having to wait for Siteimprove’s next website scan. To do this, simply copy the URL and paste it into the Single Page Check input box.



STATE OF NEVADA

GOVERNOR'S TECHNOLOGY OFFICE